



# PROVIDER ALERT

## Crisis Service Reimbursement Increased 20% Effective May 1 thru May 31, 2020

Date: April 24, 2020

**Alert Summary:** This provider alert is to advise you of a temporary Optum fee schedule increase of 20% for Crisis Services including: Crisis Psychotherapy (90839 and 90840); Crisis Response (H0030); Crisis Intervention (H2011) and Crisis Center (S9485) effective May 1, 2020.

Dear Provider,

In response to the COVID-19 pandemic Optum implemented a number of measures to support members and providers including allowing many services to be offered via telehealth or telephonically and temporary changes to utilization management requirements. For detailed information on measures to support members and providers during the COVID-19 pandemic please visit [OptumIdaho.com](http://OptumIdaho.com) > For Network Providers > Alerts & Announcements > 2020 Provider Alerts & Announcements.

In a continued effort to support members and providers during the pandemic, Optum is temporarily increasing reimbursement for all crisis services by 20%. The revised Fee Schedule reflecting this change to crisis services is below. Service definitions and medical necessity requirements can be found in the Provider Manual and Level of Care Guidelines respectively, located on [OptumIdaho.com](http://OptumIdaho.com) > For Network Providers > Guidelines & Policies. This Information may assist a provider in determining if a crisis code should be used for a service such as Crisis Psychotherapy.

We will continue to closely monitor the situation and work with providers and the Idaho Department of Health and Welfare to understand the impacts of COVID-19 and identify opportunities to support members and providers during the pandemic.

Revised Fee Schedule effective May 1 through May 31, 2020 - Crisis Services:

CPT Code	Modifier	Description	Unit	MD	PHD	Master's Level	Prescribers: NP/PA/PhD
90839		Psychotherapy for crisis; first 60 minutes	Unit	\$145.27	Not Valid	\$145.27	\$145.27
90839	U1	Psychotherapy for crisis; first 60 minutes	Unit	\$145.27	\$145.27	Not Valid	\$145.27
90839	HO	Psychotherapy for crisis; first 60 minutes	Unit	\$145.27	\$145.27	\$145.27	Not Valid
90840		Psychotherapy for crisis, each additional 30 minutes (List separately in addition to code for primary service)	Unit	\$69.49	Not Valid	\$69.49	\$69.49

90840	U1	Psychotherapy for crisis, each additional 30 minutes (List separately in addition to code for primary service)	Unit	\$69.49	\$69.49	Not Valid	\$69.49
90840	HO	Psychotherapy for crisis, each additional 30 minutes (List separately in addition to code for primary service)	Unit	\$69.49	\$69.49	\$69.49	Not Valid
H0030		Crisis Response (Telephonic); 1 unit = 1 call	Unit	\$54.01	\$40.42	\$36.19	\$36.19
H0030	U1	Crisis Response (Telephonic); 1 unit = 1 call	Unit	\$36.19	\$36.19	Not Valid	\$36.19
H0030	HO	Crisis Response (Telephonic); 1 unit = 1 call	Unit	\$36.19	\$36.19	\$36.19	Not Valid
H0030	HN	Crisis Response (Telephonic); 1 unit = 1 call	Unit	\$25.33	\$25.33	\$25.33	\$25.33
H2011		Crisis Intervention; 1 unit = 15 minutes;	Unit	\$52.15	\$39.02	\$34.94	\$34.94
H2011	U1	Crisis Intervention; 1 unit = 15 minutes;	Unit	\$34.94	\$34.94	Not Valid	\$34.94
H2011	HO	Crisis Intervention; 1 unit = 15 minutes;	Unit	\$34.94	\$34.94	\$34.94	Not Valid
H2011	HN	Crisis Intervention; 1 unit = 15 minutes;	Unit	\$22.90	\$22.90	\$22.90	\$22.90
S9485		Crisis Center	Unit	\$372.00	\$372.00	\$372.00	\$372.00

### Modifier Definitions Table

Modifier	Definition
U1	Prescriber's operating under supervisory protocol
H0	Master's level provider operating under supervisory protocol
HN	Bachelor's level provider operating under supervisory protocol

For additional details on specific codes or rates, please reference the attached May 1, 2020 Optum Idaho Medicaid fee schedule. Achievement in Clinical Excellence (ACE) providers will receive their fee schedules via email from their Regional Network Manager.

Thank you for your continued dedication especially during this time of great need,  
The Optum Idaho Team

**Enclosure:** May 1, 2020 Optum Idaho Medicaid fee schedule.